

Aeda Healthcare Limited warrants each of its products to perform in accordance with published specifications for specified time periods, when subjected to normal, proper and intended use.

In addition to and without limiting any statutory rights available under international law, and subject to the limitations and conditions set forth herein, Aeda Healthcare Limited warrants that the Aeda Healthcare Limited product and Aeda Healthcare Limited approved parts sold under this warranty:

- a. Will be free from defects in materials and workmanship, and shall conform to and perform in accordance with, the related documentation supplied by Aeda Healthcare Limited including specifications and instructions on product.
- b. Will comply with the CE and UL standard quality requirements in force at the time of manufacture.

Commencement of Warranty Period

The duration of the Warranty is a maximum period of one (1) or two (2) years as specified per individual product. The Warranty period commences and is calculated from the date of purchase by you from Aeda Healthcare Limited or its authorized dealers.

Warranty repairs do not extend the length of the warranty period. All replaced parts and products on which refunds are made become the property of Aeda Healthcare Limited. New or reconditioned parts and products may be used in the performance of warranty service. Customers will be charged for repair or replacement of the product made after the expiration of the warranty period, at Aeda Healthcare Limited's rates and terms then in effect.

Warranty Conditions

Aeda Healthcare Limited's obligations pursuant to this Warranty are conditional upon:

- a. Proof of purchase being presented with any claim.
- b. All product installation being undertaken in strict accordance with the instructions provided with the Product.
- c. The Product consisting of only Aeda Healthcare Limited approved parts.
- d. Any Warranty claim being made within the Warranty periods specified above.
- e. No misuse or damage either willful or accidental caused to the Product by freight agents, distributors or end users.

Warranty terms and conditions are subject to change at any time without notice.

Warranty Claims Procedure

In the event of a product defect during the Warranty period, you should contact Aeda Healthcare Limited or its authorized dealer who will, at its discretion, unless otherwise provided by law:

- a. correct the defect by product repair without charge for parts and labor; or
- b. replace the product with the same or similar model; or
- c. refund the purchase price.

Warranty Exclusions

This Warranty does not cover:

- a. Components not specifically designated by Aeda Healthcare Limited as being eligible for this Warranty including but not limited to consumables (such as fuses).
- b. Aeda Healthcare Limited components not supplied directly by Aeda Healthcare Limited or its authorized dealers.
- c. Defects resulting from non-compliant or improper Product installation, testing, use, repair or storage.
- d. Unauthorized attachment, removal, or alteration of any part of the Product.
- e. Damage due to loading in excess of the weight capacity displayed on the Product specifications.
- f. Normal "wear and tear" as determined by Aeda Healthcare Limited.
- g. Cosmetic damage, stains, punctures, cuts, damage to electrical cords, rips or tears, dents, electrical overload, surge, spikes and or lost/missing parts.
- h. Abuse, misuse, neglect, accident or any other condition whatsoever that is beyond the control of Aeda Healthcare Limited.
- i. Use of the Product for purposes other than those for which it was designed
- j. Failure to monitor or operate the product in accordance with applicable specifications and good industry practice

Warranty Limitations

- a. Aeda Healthcare Limited, its distributors, dealers, officers, directors, employees or agents shall have no liability or responsibility to any customer, other person or entity with respect to any liability, loss or damage caused directly or indirectly by use or performance of the Product or arising out of any breach of this Warranty, including but not limited to any damages resulting from inconvenience, personal injury, loss of time, property, revenue or profit or any indirect, special, incidental or consequential damages, even if Aeda Healthcare Limited or its authorized dealers have been advised of the possibility of such damages.
- b. The sole remedy for breach of the limited warranty granted herein shall be repair or replacement of the Aeda Healthcare Limited products.
- c. Some states in the United States and countries elsewhere do not allow the limitation on how long an implied warranty lasts or the exclusion of incidental or inconsequential damages, so the above limitations on exclusions may not apply.
- d. This limited Warranty gives you specific legal rights and you may also have other legal rights, which vary from state to state or country to country.

No salesperson, representative, agent or authorized dealer of Aeda Healthcare Limited is authorized to make any guarantee, warranty, or representation in addition to the foregoing Warranty.

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Actively supporting your health